



The Jamaica Urban Transit Company Limited

seeks to recruit

Eight (8) Customer Service Guides

MINIMUM QUALIFICATIONS & EXPERIENCE:

- Five (5) subjects at GCE O' Level/ CXC General Proficiency level including English Language and Mathematics.
- Certificate in Marketing, Sales or Customer Service from reputable institution.
- One (1) year working experience in a similar position.

CORE FUNCTION:

The incumbent will be required to perform general duties to include but not limited to assisting JUTC customers and other users of JUTC facilities and contributing to the attainment of customer satisfaction objectives set by the organization.

The successful candidate should also possess:

- Sound knowledge of Fareon System
- Excellent customer service skills
- Excellent problem-solving skills
- Good oral and written communication skills
- Excellent interpersonal skills and knowledge of team dynamics
- Ability to work on own initiative and under pressure
- Proficiency in the use of Microsoft Office Suite

Applications with detailed resumes should be sent by **May 22, 2023** to:

REMUNERATION:

Salary at \$1,272,269.00 per annum, payable fortnightly.

“Recruitment”

**Jamaica Urban Transit Company Limited
Michael Manley Drive
P.O. Box 575
Twickenham Park
Spanish Town**

Email: recruitment@jutc.com.jm

JUTC, YOUR ROUTE TO EXCELLENCE